

Brussels, 15th November 2021

Invitation to participate in the TAP TSI Retail reporting session

Dear Madam, dear Sir,

Your railway undertaking or ticket vendor company is subject to the Technical Specifications for Interoperability relating to the Telematics Applications for Passengers (“TAP TSI Regulation”). As encouraged to with this letter, your company is required to report on its 2021 progress with the implementation of TAP TSI retail requirements.

In accordance with the EU Regulation on the Technical Specifications for interoperability relating to the telematics application for passengers (TAP TSI), the European Commission has given the mandate to the European Union Agency for Railways (ERA) to assess its implementation across Europe. For the purpose of TAP Retail communications, ERA has established the ‘ERA TAP TSI Implementation Cooperation Group (ICG)’.

The TAP CSG is the key central driver of the TAP Retail implementation supported by railways representatives of the sector associations and their respective members. The TAP CSG uses the EUSurvey tool to collate the TAP implementation reports related to Retail functions from the companies with the following benefits:

- report structure agreed between the Agency and the sector;
- harmonised roadmap towards the ERA TAP TSI ICG meetings led by ERA ;
- preliminary check and approval by the sector before submission to ERA.

With this letter, the TAP CSG invites all Passenger Railway Undertaking and Ticket Vendor companies to answer the questionnaire in the EU Survey Tool as a service to meet their TAP TSI obligations with regards to Retail functions related to Reservation, Ticketing, Timetable and Tariff data. The use of the tool is complimentary and free of charge. Your company will also receive a distinct notification related to RU/IM requirements. Both questionnaires shall be answered.

Project Managers already registered will automatically be invited to participate by mail from DIGIT-EUSURVEY@nomail.ec.europa.eu

In case you are not yet registered in the EUSurvey Tool, you are kindly invited to communicate your Project Manager in charge of your company by email to your National Contact Point (NCP) with copy to TAPTSIProject@era.europa.eu (ERA). Contact data of NCPs are available at the ERA website ([NCPs for TAP](#))

The EUSurvey reporting Tool is open for data input from 15th November until 10th December 2021. For any questions please contact the TAP CSG staff at tap-irg.spk@cer.be

Thanks to the effort of the NCPs, the questionnaire is offered in a few European languages. The reporting tool ‘EUSurvey’ enables answering the questionnaire on any digital devices such as smart phone, tablet, or computer.



Jan Möllmann
TAP Retail CSG Chair